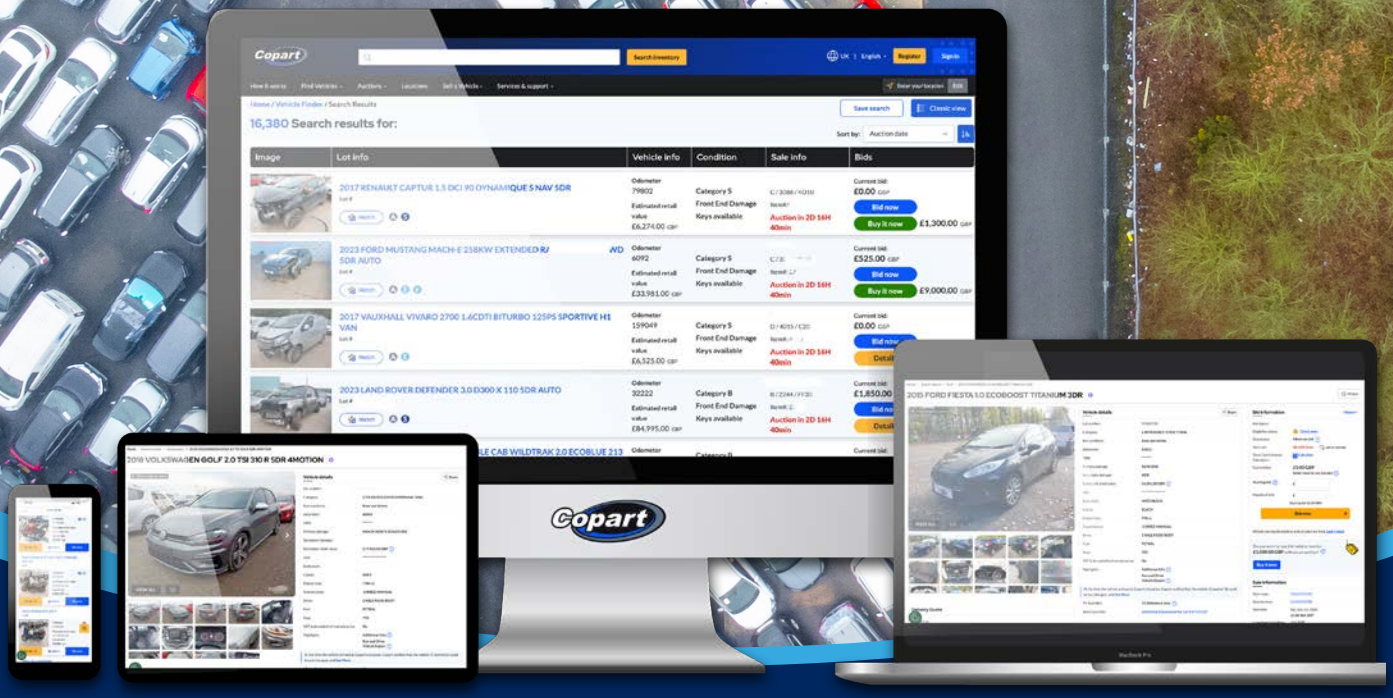
Welcome to Copart

Let's get you *bidding*



New Member *Guide*

COPART
MEMBER PROTECTION *Pledge*

The UK's premier auction company for used and salvage vehicles



Buy vehicles from anywhere

...check out sites near you



We sell over **500,000** vehicles annually across our **33 locations in the UK** and **Republic of Ireland**. With **thousands of vehicles** in auction every day you're bound to **find what you're looking for with Copart**.

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This document is interactive, the icon, or words in green, indicate a clickable link.

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Book a
Virtual Vehicle
Viewing

Let's get started

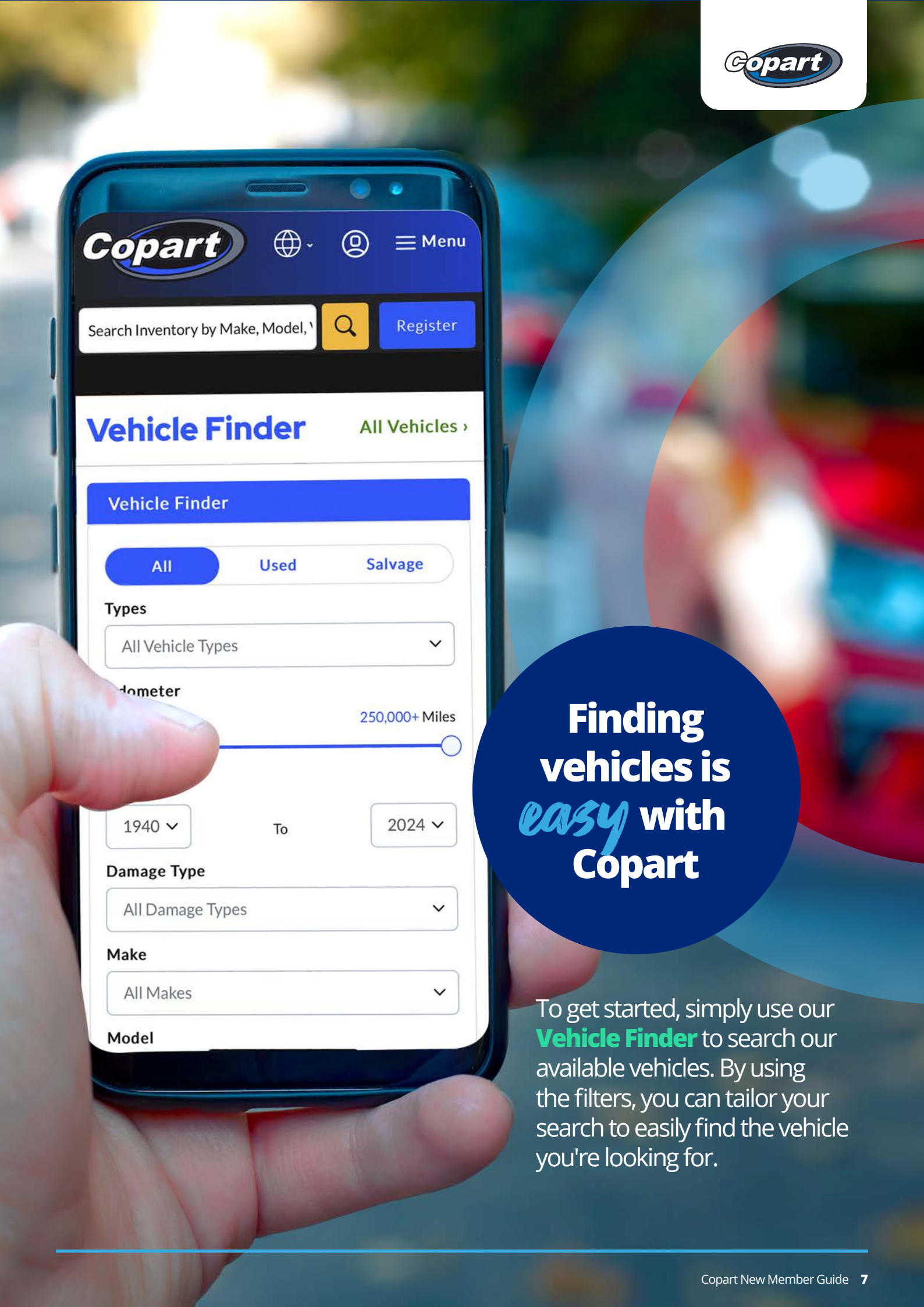
We want you to get the very best out of your experience with us.

This guide will provide you with some of the most important information to help you along your journey of bidding and buying with us. We will also introduce you to our **Support Centre** where you can find further helpful information.

Need help finding vehicles?

With so many vehicles on offer, we make it easy to find the one that you want.

- **Filtered vehicle searches** allow you to look by make and model
- **Vehicles Alerts** tell you when we have new arrivals of your selected vehicles
- **Lane Alerts** let you know when your vehicles are coming up in auction
- **Saved Searches** make vehicle searches quick and convenient
- **The Watchlist** helps you keep track of the vehicles you're interested in



Finding vehicles is *easy* with Copart

To get started, simply use our **Vehicle Finder** to search our available vehicles. By using the filters, you can tailor your search to easily find the vehicle you're looking for.

Get Notified

Vehicle Alerts

Vehicle Alerts are emails notifying you of the latest vehicles we add to our inventory based on the type, make or model you're looking for. You can **set up alerts** at any time or change the frequency to suit your needs. **You can set up as many alerts as you want.** Click **here** to learn more about how to set this up.

Lane Alerts

The **new Lane Alerts** notifications have been designed to alert you via text, mobile app, or desktop when our auctions are about to start.

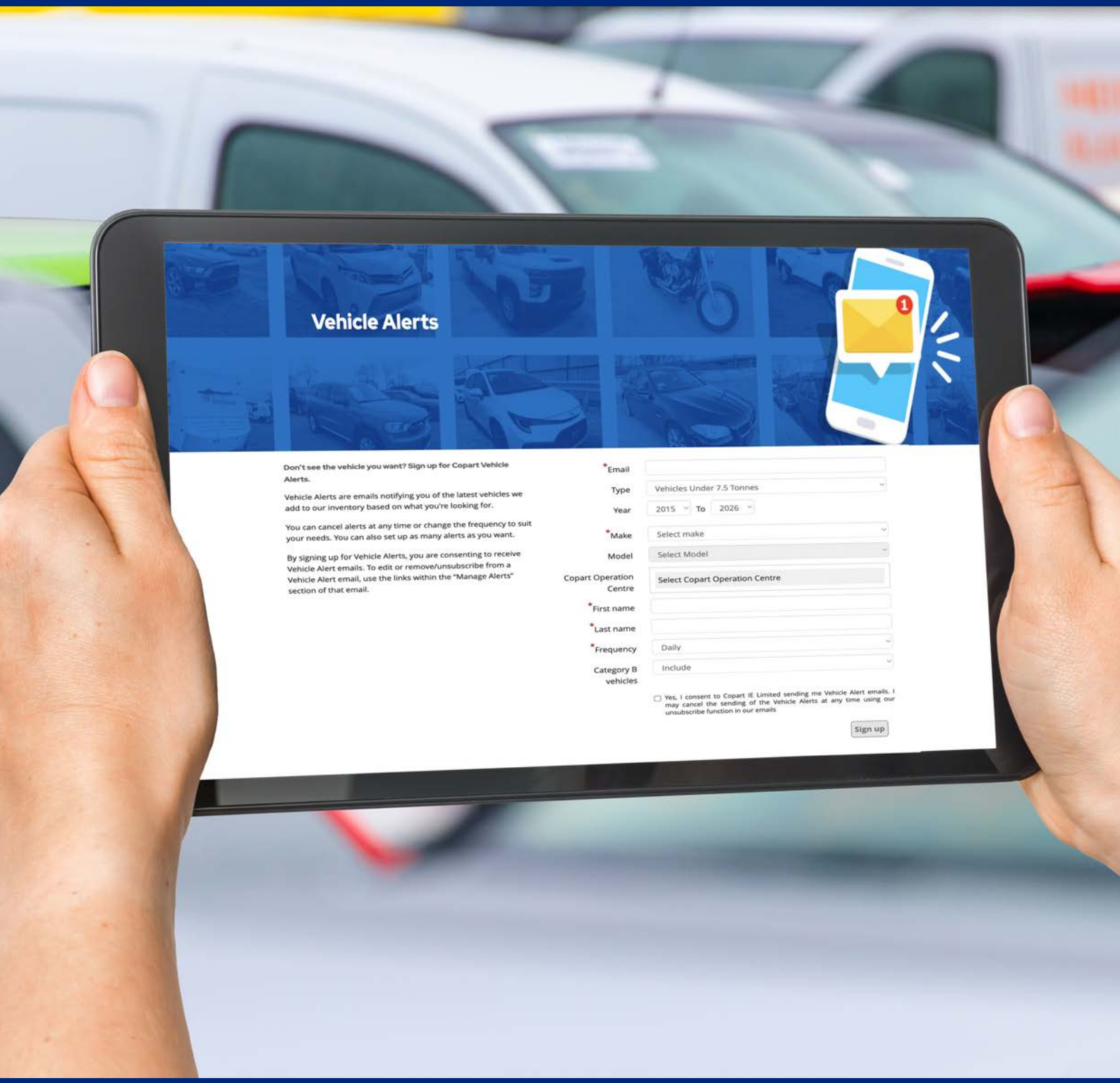
Watchlist

Adding items to your **Watchlist** is the easiest way to monitor the vehicles you are keen to win.

Saved Search

Do you often search for a specific type, make, or model? If so, use **Saved Search** to save your preferences for every time you search. Click **here** to learn more about how to set this up.

Get the vehicle you want, sign up for Vehicle Alerts.



Before you *bid*...

Once you've found the vehicle you want to bid on, please ensure you understand the following areas before you place any bids:

- **Vehicle Icons explained**
- **Copart Terms and what they mean**
- **Vehicle Type categories explained**
- **Vehicle Grading for used vehicles**

Manage your budget with our Bid Fee Calculator.

To easily calculate the total cost of a vehicle, use our calculator tool available on the Lot display screen or **Member Fees** page once you are logged in.

You can use our **Delivery Calculator**, found on all Lot information pages, to get a delivery quote.

We offer **Mainland UK Delivery** within 5-10 days of payment. Simply enter your delivery address postcode, and we will provide the quote.



We have a range of ways to pay

No charges apply	Charges apply*
Bank Pay	UK Business Credit Cards
Bank Transfer	International Credit Cards
UK Personal Credit Cards	
International Bank Transfer (IBAN)	

Please note: Non-refundable fees may also be charged for other payment cards. If this is the case, you will be informed prior to confirming your payment. Please ensure you read all notices before proceeding. *Charges made by banks/card issuers and not by Copart.

Credit Card payments can only be used for purchasing vehicles after you have spent a minimum of £2000 via our other payment options. Once this minimum spend has been activated you will then be able to use Credit Card payments for vehicle payments.

Additional options for your *research*

Free Vehicle Reports

Active Copart Members get free, independent vehicle reports on most auction vehicles, giving you key details at a glance to help you bid with confidence. Just log in and find the report under "Additional Information" on the Lot details page.

Virtual Vehicle Viewing

Our Virtual Vehicle Viewing service gives you a live, up-close look at any vehicle before you bid, all from your phone. Our team will walk you around the vehicle in real time, showing you exactly what you want to see. It's quick, convenient, and helps you bid with total confidence and is available at all Ireland and UK Operation Centres.



Please be aware:

All bids are binding, and all actions taken on your member account are your responsibility.
Please ensure you are aware of all fees and carry out any necessary checks prior to placing any bids.

Bid and win from *anywhere* by downloading the Copart App



Place bids, win auctions and manage payments all with the tap of a finger.

Click or scan to download now.

Get bidding

All our live auctions start at 10:00 AM or 12:30 PM UK Time, however you don't have to wait until then to place your bid.

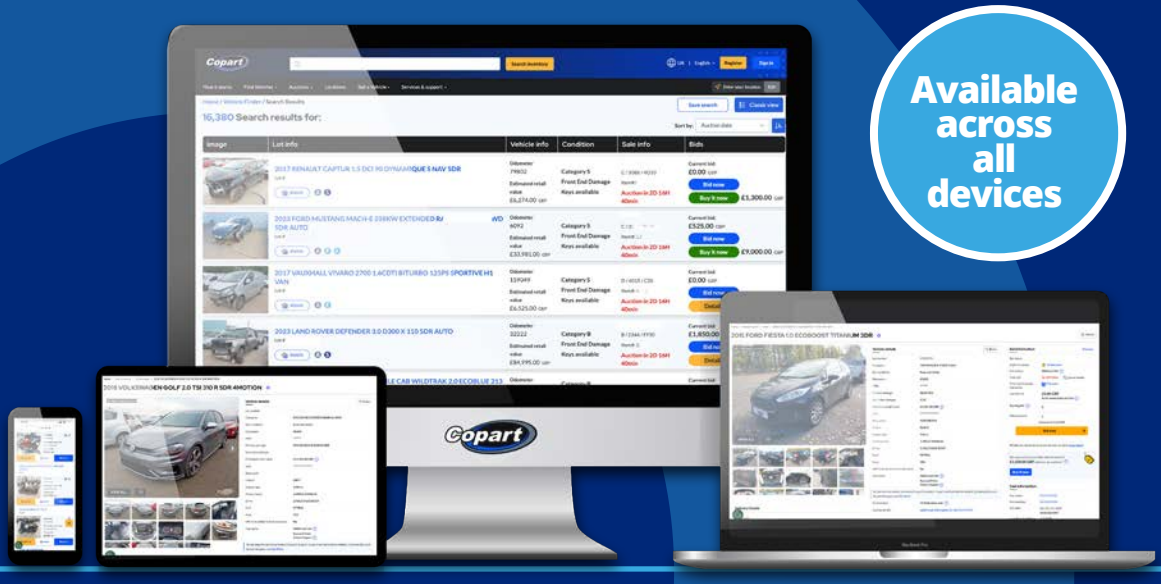
Getting started couldn't be easier. Simply **log in** to your Copart account and join one of our daily auctions, placing bids, within budget, on the vehicle that catches your eye.

Just remember, all bids are binding.

If you'd rather see how it all works first, you can also **log in** and watch one of our **live auctions** to get a better feel for the process.

Preliminary bids can be placed as soon as the vehicle is on the website and up to two vehicles away from when the vehicle is **"on the block"** (the current Lot) in the live auction.

Before you place any bids, please ensure you are aware of your obligations on vehicles won advertised as Minimum Bid or On Approval.



Now you've *won* what happens next?

What to do when you've won your vehicle

Pay for your vehicle within 6 calendar days of winning

Book your vehicle delivery

OR

Collect your vehicle using our Transportation App:

Available on the App Store

GET IT ON Google Play

All vehicle collections must be scheduled via our Transportation App and the vehicle paid for prior to collection.

Simply make an appointment in the app to arrange your collection.

Vehicles cannot be driven away from a Copart Operation Centre.

Please ensure your vehicle is collected or delivery arranged before you start to accrue storage fees.

Storage Fees *explained*

V5 documentation

We aim to have V5 documentation available for all vehicles listed in our auctions; however, this is not always the case.

You can check the V5 status within the vehicle details. Where we hold the V5 document, this will be clearly indicated.

Please note: Even if a V5 number is available digitally, this does not mean the physical V5 document is held.

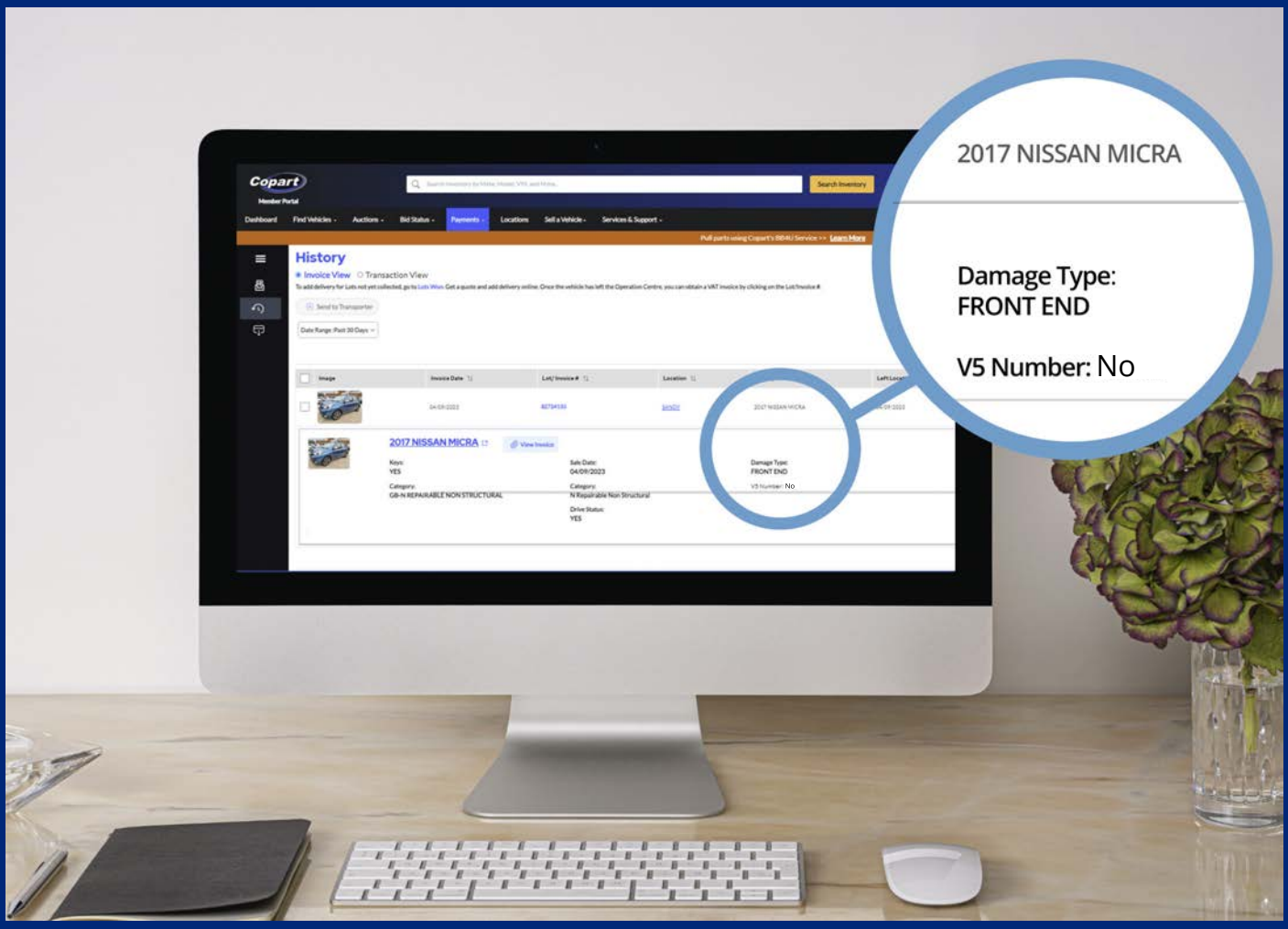
If we have the V5 information, it will be displayed as:

V5 Available?	What does this mean?
V5 Reference	Copart holds a record of the V5 document reference number, but not the physical document. The reference number can be used to complete a change of ownership with the DVLA to obtain a new V5 document.
PHYSICAL V5 AVAILABLE	Copart holds the full physical V5 document.
PARTIAL V5 AVAILABLE	Copart holds only the "New Keeper Supplement" portion of the V5 document. This contains the reference number which can be used to complete a change of ownership with the DVLA to obtain a new V5 document.
NO	Copart has not received a V5 document for this vehicle.

Please note, if the lot information does not state we have the V5 on file then we cannot provide this either digitally or as a physical copy.

In this case, you will not receive any V5 information from Copart and you will have to obtain your V5 from the DVSC. If we have no information, it will be displayed as:

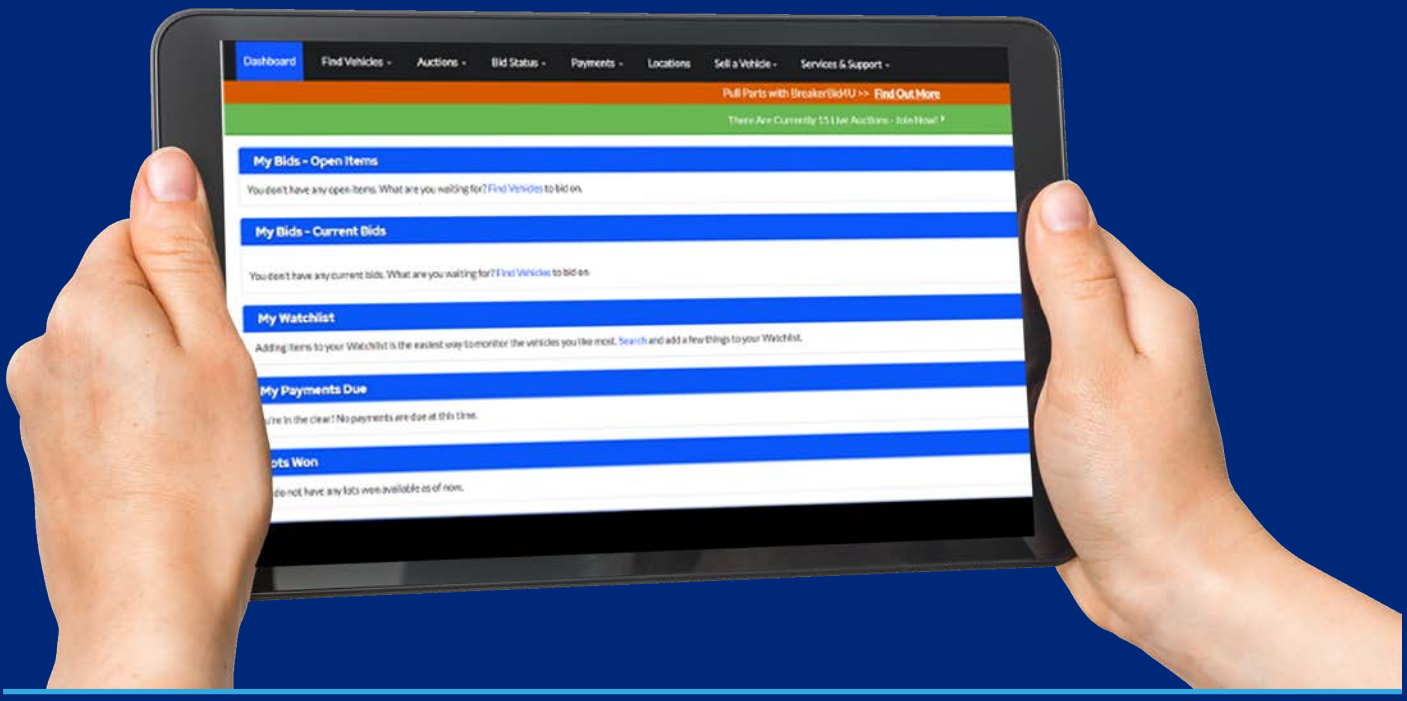
V5 Notes:	No



Your Member Account

Log in to your Member Account to access your individual Dashboard. From here, you can:

- **View your bidding and buying activity**
- **View any payments due and your payment history**
- **Use the vehicle finder to search our stock**
- **View your saved searches**
- **Check out Copart News**



Account Security – Keeping your details safe

It is important that you **keep your Member Account as secure as possible** by **not sharing details** with anyone else, **creating a strong password** and **changing it regularly**.

Remember, you are responsible for any vehicles won on your account.

COPART MEMBER PROTECTION



To allow Members to bid and buy confidently, all sales are underpinned with our Member Protection Pledge.

More ways to keep your vehicles moving forward

The Green Parts Specialists

Save big on genuine parts for your repairs

The Green Parts Specialists are the UK's leading vehicle dismantling and recycling experts.

Providing an unmatched stock of provenanced OEM green parts for all makes and models, up to 55% off RRP, next-day delivery, and a 12-month warranty on most parts.

www.green-parts.co.uk



Say NO to NEW!

97.3% of every vehicle recycled

Getting you the right part, first time, on time, every time.

U-Pull-It.co.uk

Car parts for less

NEED CHEAP CAR PARTS?



Visit our **self-service breakers yards in Inverkeithing and York** for **affordable, used car parts**.

Whether you're a professional breaker, mechanic, or enthusiast, our Inverkeithing and York yards are stocked with **thousands of vehicles refreshed daily**.



Want **40% off EVERYTHING**, free entry, a hi-vis jacket, exclusive deals and more? **Become a U-Pull-It member today, visit U-Pull-It.co.uk**

Sell through us

Looking to sell a vehicle?
You can sell through Copart too.

Simply complete our online form and
sell your vehicle in a Copart auction.

Click here to get your quote now

CA£HFORCARS.CO.UK

feefo Service Rating 208 reviews

Sell your damaged vehicle with Cash For Cars



**No matter the age, mileage or condition of your vehicle,
get a quote, arrange FREE vehicle collection & get paid instantly**

Copart Support Centre

Our **comprehensive Support Centre** provides you with the answers to **any questions** you might have. From **bidding** and **buying** to **research** and **fees** you will find all the information in one place.

Connect with us

Copart News

Make sure you check out Copart News for important updates and articles.

Marketing Preferences

Keep up to date with our services, announcements and special offers by subscribing to our marketing communications. It's easy to do, simply update your marketing preferences in your Member account.

Follow us